

YOUTH SATISFACTION SURVEY

INSTRUCTIONS: This form is for individual participants that were discharged from or completed the program during the reporting period to complete at the time of program exit.

Please read the following statements carefully and circle the number that best describes your feelings about the statement. For example, if you “strongly disagree,” circle the number “1” in the first column. If you “strongly agree” circle the number “5,” and so on. If you are neutral about a statement, circle the number “3.”

		Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
1.	The place where the program was held was easy to get to.	1	2	3	4	5
2.	The place where the program was held seemed safe and clean.	1	2	3	4	5
3.	Program activities usually started and ended on time.	1	2	3	4	5
4.	Program staff knew a lot about their job.	1	2	3	4	5
5.	Program staff were friendly and easy to talk to.	1	2	3	4	5
6.	My questions were always answered.	1	2	3	4	5
7.	The information I received was important to me.	1	2	3	4	5
8.	The information I received was useful.	1	2	3	4	5
9.	The information I received encouraged me to improve.	1	2	3	4	5
10.	The information I received was easy to understand.	1	2	3	4	5
11.	I liked participating in the program.	1	2	3	4	5
12.	The program was about the right length (i.e., not too short and not too long).	1	2	3	4	5
13.	I can remain calm when facing stressors because I can rely on my coping skills.	1	2	3	4	5

FOR ADMINISTRATIVE USE ONLY

	Column Sum =	Column Sum =	Column Sum =	Column Sum =	Column Sum =
Total Sum =					
TOTAL SUM/12 =					

Does respondent meet satisfaction criterion (i.e., average 3.00 or higher)?

Yes

No

Rev 9/1/19